

PROTECT YOUR E-TRANSFERS

Stay safe from e-transfer fraud by following these best practices

REGISTER FOR AUTO DEPOSIT

Having funds automatically deposited into your account removes the risk of a criminal intercepting the deposit email.

DO NOT PUT THE ANSWER TO THE SECURITY QUESTION IN THE MESSAGE BOX

Only share the answer via a separate, secure channel such as in person or over the phone.

REGISTER FOR ONLINE BANKING EMAIL / TEXT ALERTS

Immediately notify us if you sense anything suspicious about your transaction.

CHECK YOUR RECIPIENTS

Periodically check your list of e-transfer recipients to ensure the contact information has not been altered.

USE ANSWERS THAT ARE NOT EASY TO GUESS

Ensure the answer to your question cannot be easily guessed or found on social media. If the notification is intercepted, it will be harder for a criminal to answer and steal the funds.

PROTECT YOUR EMAIL SECURITY

Be cautious of phishing links. Don't stay logged in when you're away from your computer. Use strong passwords that are difficult to guess.

PROTECT YOUR PASSWORDS & DEVICES

Don't share your password, use one password per web site, and change your password frequently. Use software to protect against viruses and spyware.



For more information please visit www.interac.ca