

## WHAT'S INSIDE:

New Website • Update

Online Banking & Mobile  
App Alerts • Protect Yourself

LCU Volunteer Award •  
Nominations Now Open

Secure Code Request •  
Information Update

Year End Prep • Dates  
Reminder



*Changing lives.  
Empowering possibilities.*

# OUR 2 cents

NOVEMBER | 2018

## Online Banking & Mobile App Alerts

Our MemberDirect® online banking and Mobile App are both equipped with the security alerts feature. We strongly encourage you to take that extra moment and sign up for this feature to help protect yourself from fraud.

Getting started is simple! Sign in, find the alerts button, and choose which options you would like to participate in. These alerts can notify you each time your online banking is logged into or has been locked out, when your Personal Access Code (PAC) is changed, or when a new payee or e-transfer recipient is added.

Online fraud is something we hope will never happen, but these alerts are just like the insurance you buy to protect your property - it's an extra layer of security for your peace of mind.

## Secure Code Request

Our staff will be asking members for a 'secure code'. What is that you say? When you call, text or email us with banking related requests, we may not recognize your voice or we may have staff that are unfamiliar with you. A 'secure code' is another form of identification to be sure we know that you are you! We will try to stay away from birth dates, anniversaries, etc. and stick to something more secure, just like a password you would use for your phone or emails. Our staff is here to help you figure out what would work best. Thanks everyone!

## Farewell Tracy!

This month we said farewell to our Data & Admin Specialist, Tracy Krieger. She has left her position here to shift her focus to the local business she co-owns and runs with her husband Jeremy, J&T Krieger's Service.

Although we know you're only a few steps down the street now, we will still miss you very much here at the office! Good luck Tracy, we wish you all the best.

## IMPORTANT DATES

Dec 24<sup>th</sup> ...closing @ 2:00

Dec 31<sup>st</sup> ...closing @ 3:00

Jan 31<sup>st</sup> ...Volunteer Award  
Nomination Deadline

Mar 1<sup>st</sup> ...RRSP Deadline

### *We will be closed:*

Dec 25<sup>th</sup> ...Christmas Day

Dec 26<sup>th</sup> ...Boxing Day

Jan 1<sup>st</sup> ...New Year's Day

[www.leroycu.ca](http://www.leroycu.ca)



## RRSP DEADLINE

**Time flies! Here's an early reminder that your contribution deadline is March 1, 2019!**

## Year End Preparation

Year end is fast approaching so we just wanted to remind everyone about our hours so there are no delays in any transactions. December 24th we will be closing at 2:00PM and December 25th and 26th we will be closed for the day. December 31st we will be closing at 3:00PM and then we are closed for the day on Jan 1st, 2019. We will be open for regular hours again on January 2, 2019.

## NEW WEBSITE

LeRoy Credit Union is proud to announce the launch of our new website! We've got a fresh look, added some new features, and made some changes to the online banking portion of the site. If you haven't had a chance to see it yet, check it out at [www.leroycu.ca](http://www.leroycu.ca)!

Our MemberDirect online banking login is now located on our home page as well at [www.leroycu.ca](http://www.leroycu.ca). Please make sure to update your browser bookmark if necessary. If you use the Memorized Accounts feature when you log in to online banking, remember that it will need to be re-entered the first time you log in using the new site.

Our new website has a more personal touch, making it easier for us to reach out to our valued members while incorporating new technology and ease of use. We hope you find it informative and user friendly!



## Credit Union Day!



## Volunteer of the Year Award

At LeRoy Credit Union, we believe our communities thrive because of volunteers. We wanted to find a way to recognize these people and to say 'thank you' for everything they do to serve! We've created the LCU Volunteer of the Year Award to acknowledge a

hard-working volunteer who has tirelessly donated their time to enhance their community. Go to our website - [www.leroycu.ca](http://www.leroycu.ca) - or visit the branch for more information or to nominate a dedicated volunteer!

