



LeRoy

Credit Union Limited



December 2011 Newsletter



Year End Reminder

We will be closing at 2:30 PM on Friday, December 30th and our courier will be leaving by noon. Please be sure to do your transactions well in advance of this cut off as *anything received after noon on the 30th will not be processed until 2012*. It is our wish to make sure everyone's business is taken care of before the cut off so please come early.

New Polymer Bank Notes

On November 14th the Bank of Canada issued the new \$100 polymer note. This is the most secure series of notes the Bank has ever issued and they last at least 2.5 times longer than paper notes. Security features include the frosted maple leaf window and the large transparent window containing a detailed metallic portrait and building.

The \$100 note is available at LeRoy Credit Union! The \$50 polymer note will be issued starting March 2012, and the \$20s, \$10s and \$5s by late 2013.

We will be closed...

Monday, December 26th

Tuesday, December 27th

Friday, December 30th closing at 2:30 PM

Monday, January 2nd

Website & Facebook

Bookmark our website: www.leroycu.ca - and visit often! We are regularly posting news about our current promotions, draws, products & services, rates, staff, our newsletter and so much more!

Congratulations to *Karla Putnam* who won \$100 in our Facebook draw! Karla's name was entered as she was one of the first 200 people to 'like' us on Facebook!

Win an iPad 2!

Sign up for MemberDirect online banking or E-Statements and you could win an iPad 2! Existing users have automatically been entered. One entry is allowed per product per member, so if you sign up for both products your name will be entered twice!

The draw date will be December 23rd so make sure to contact us before the deadline by emailing info@leroy.cu.sk.ca or phone (306) 286-3311. Good luck!

Appointments

We'd like to take the opportunity to remind our members to call and make appointments whenever possible to see our account opening, investments and lending staff.

It is our wish to minimize wait times as much as possible, but also to ensure enough time for our members. So please give us a call and we'd be more than happy to book you in. Thank you!

Online Bill Payments

When making your bill payments through MemberDirect online banking, please be very careful to check that you are paying the correct payee and account number before submitting. On occasion vendors have changed their account numbers or names without much notice, which causes the payments to reject or credit an improper account. For example, Citi MasterCard recently switched over to CIBC MasterCard. When the payee name is not changed before paying the bill, the payment comes back rejected.

Just a reminder that as an added security feature, payee maintenance needs to be done at our office. Call, email or fax with your authorization to complete the changes needed.

Travel Tips

Make sure you test your cards including their PINs before leaving town or the country!

Please remember when you are planning shopping trips and vacations that there are daily cash and purchase limits on cards.

Preauthorized Payments

We are performing ongoing cleanup of our pre-authorized payments for members. Sometimes when members give out their bank account information for direct deposits or withdrawals the information is not quite correct. When the transaction tries to go through the account it becomes an error which needs to be corrected manually.

You may receive a notice in the mail. If you have a recurring direct deposit or withdrawal that needs to be corrected, the letter will list the transaction details. You will then need to contact the party who is initiating the transaction to have the account number changed.

Member co-operation is greatly appreciated as we now have a banking system that operates real-time so let's make the balances as accurate as possible.

Credit Union Day

We'd like to send a thank you out to everyone who came out to celebrate Credit Union Day with us on October 20th! We had a great turnout at the Wildlife Hall for smokie on a bun, cake and coffee.

Congratulations to our door prize winners: *Connie Johb, Justin Serrano, Cassidy Oesch, Derra Froess, Mitchell McGrath, Karen Hartman, Lloyd Taphorn and Mary Fetter.*

Mobile Banking

Remember that LeRoy Credit Union offers mobile banking! This service allows you to check the balance and activity of your account simply by sending a text message!

To sign up, go to www.leroycu.ca and log into your MemberDirect online banking. Click on *My Profile – Mobile Banking* and follow the steps to get your phone set up.

LeRoy Credit Union does not charge a fee for this service, but standard text message rates may apply. If you need assistance please contact the office and we will be more than happy to help you!

Staff

We were very sad to say goodbye to Sara Mueller as she has left our staff to take a position with the CIBC in Prince Albert.

Sara has been a great asset to us as a Wealth Services Officer since she joined our team in 2009. We will miss her very much and wish her all the best!

Breast Cancer Awareness Month

October was Breast Cancer Awareness month. Anyone who made a donation to purchase a pink ribbon at LeRoy Credit Union in October had their name entered to win a prize package which included products purchased to support Breast Cancer research. T-shirts and tank tops were also given away. Congratulations to *Amy Mierke* who won the main prize package, and to *Cliff Helgeson, Frances Stockbrugger, Mary Morhart, Elaine Cales and Sandra Thompson* who won T-shirts and tank tops!

We are also proud to announce that through this event our membership donated \$453.00 to the Breast Cancer Foundation! LeRoy Credit Union matched this amount bringing our total to \$906.00! Thank you to everyone who donated - your support makes a difference!

